**Return Policy**

**1. General Policy**
At NXT3dPrint, we want you to be completely satisfied with your purchase. If you're not happy with your order, we offer a return and refund policy for certain situations, as outlined below. Please review our policy before making a purchase.

**2. Eligibility for Returns**
You may return an item within 7 days of receipt, provided it meets one of the following criteria:

* **Defective or Damaged Items**: If the item arrives damaged or has defects that were not disclosed at the time of purchase.
* **Incorrect Items**: If the wrong item was sent (different from your order).
* **Custom Orders**: Due to the personalized nature of custom prints, they are non-refundable unless they are defective or there is a mistake on our part.

**3. Non-Returnable Items**
The following items are non-returnable:

* Custom or personalized products once they are produced and shipped.
* Products that have been used, modified, or damaged after receipt.

**4. Return Process**
To initiate a return, please contact us at NXT3dPrint@gmail.com with the following information:

* Order number.
* Description of the issue.
* Photos of the defective or damaged item (if applicable).

Once your return is approved, we will provide instructions on how to return the item. You are responsible for the return shipping cost unless the item was damaged or defective.

**5. Refunds**
Refunds will be issued to the original payment method once the returned item has been received and inspected. If the item is found to be defective, you will receive a full refund, including the original shipping cost. If the return is due to a change of mind or incorrect ordering, the refund will exclude shipping costs.

**6. Exchanges**
If you would like to exchange an item for a different size, color, or product, please contact us within 7 days of receiving the item. Exchanges are subject to product availability.

**7. Shipping Costs**
We do not cover return shipping costs unless the return is due to a defective or incorrect item. For exchanges or returns based on other reasons, customers are responsible for the cost of returning the product.

**8. International Returns**
For international orders, the customer is responsible for any customs fees, taxes, or duties incurred during the return process. Please check your country's regulations before returning an item.

**9. Restocking Fee**
A restocking fee of [10%] may apply for returns that are not due to defects or errors on our part.

**10. Final Sale Items**
Certain items, such as clearance or discounted items, may be marked as "final sale" and are not eligible for return or exchange.

**11. Contact Us**
If you have any questions regarding returns or refunds, please reach out to us at NXT3dPrint@gmail.com.